



Impact Report

2022 Executive Summary

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I learned how to use everything related to Google. And this is helping me a lot today with my current education. I am continuing studying to be a CNA, and without you, I would not have succeeded because I gained a lot of knowledge that I am still putting into practice.

TGH Graduate

“

Aprendí a usar todo lo relacionado con Google. Y esto me está ayudando hoy en día con mi educación actual. Sigo estudiando para ser CNA y sin ustedes no lo habría logrado porque adquirí conocimientos que actualmente los estoy poniendo en práctica.

Graduada de TGH



Tech Goes Home (TGH) empowers communities to access and use digital tools to overcome barriers and advance lives.

In 2021, 4,189 learners graduated from Tech Goes Home. Graduates completed 15 hours of digital skills training at one of our 105 community partner sites, earning a new computer or iPad and, if needed, a year of internet access.

Every summer, Tech Goes Home conducts an annual follow-up survey to understand how graduates continue to use their device, internet access, and the technology skills they gained through the program in their everyday lives. The survey is conducted online or over the phone in English, Spanish, or Haitian Creole.

This year, the survey was distributed to over 3,000 households (adults or caregiver/child pairs) who completed a course in 2021. During July of 2022, 461 TGH graduates completed the survey.

TGH deliberately partners with communities most affected by the structural injustices at the root of digital exclusion. Of all TGH learners: 90% live in households that are considered “very low income” (HUD 2022), 85% identify as BIPOC (including 34% who identify as Black and 34% who identify as Latinx), 54% speak a primary language other than English, and 35% of adult learners are unemployed.



Our Impact

Workforce Development

54%

of graduates got a new job, got a better job, had a pay raise, entered a work training program, entered a new education program, or started a business, and 86% of those graduates said their participation in TGH contributed to their career accomplishment

64%

of graduates use the digital skills they gained through TGH in their current job

Health and Wellness

74%

of graduates have leveraged their new devices and digital skills to access telehealth during the COVID-19 pandemic

80%

of graduates have accessed vaccine information or scheduled a vaccine appointment online using their new digital skills and tools

Foundations of Digital Access

91%

of survey respondents have home internet one year after their program, compared to 73% who had internet before the start of the course

91%

of graduates have used their new digital skills to communicate using email, and 87% have communicated using video chat

Educational Opportunity

98%

of school-aged children are better able to do schoolwork online using the skills and tools they gained through TGH

74%

of students leveraged their digital skills and tools to improve their grades

For more information on how to support TGH, please contact **Dahlia Bousaid Cox**, dahlia@techgoeshome.org.

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