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Tech Goes Home Receives \$150,000 from NETSCOUT to Expand Digital Access Efforts in Boston and Lowell

BOSTON, April 7, 2025 -- <u>Tech Goes Home</u> (TGH), a national, Boston-based nonprofit committed to closing the digital divide, announced today that it received a \$150,000 grant from <u>NETSCOUT</u> to build on its ongoing work to expand digital access for residents of Boston and Lowell, Massachusetts.

"We are grateful for NETSCOUT's continued commitment to TGH and for their recognition of our organization as a driver of digital equity and access across Massachusetts and beyond," said **Dahlia Bousaid Cox, Interim CEO at TGH**. "This new funding will help us reach new communities of learners and help connect them with the digital tools and skills that are the foundation of economic mobility, better health, social connection, and more."

"We're thrilled to provide support to Tech Goes Home at a time when access to and understanding of the digital world remain so vitally important for daily life, " said **Michael Szabados**, **Chief Operating Officer at NETSCOUT**. "This investment will expand opportunities for individuals and families in Boston and Lowell. NETSCOUT believes that everyone should have access to the network and the skills to use it well. We are proud to continue our long-standing commitment to digitally disconnected communities to ensure residents have the resources and support to fully and safely participate in the digital world."

Since 2020, TGH and NETSCOUT have partnered to provide people across Massachusetts with a laptop or tablet, a year of free internet access, and 15 hours of digital skills training taught by a trusted community member. The impacts of these efforts have been impressively impactful. Among all graduates from TGH courses last year, 71 percent credit the digital skills they learned through a TGH course with earning a new or better job, receiving a pay raise, and starting a business. Likewise, 86 percent of caregivers say they're more involved in their child's education, 60 percent say they used their skills to find housing opportunities, and 76 percent now have internet at home compared to less than half when they enrolled.

Last year, TGH served more than 6,000 learners across Massachusetts, the vast majority with household incomes under \$20,000. A majority of TGH learners speak a language other than English, and more than two-thirds of our learners identify as Black/African American or Latino/a/Hispanic.

About Tech Goes Home: Tech Goes Home is a nonprofit dedicated to addressing the digital inequities that pose a significant barrier to opportunity and success for thousands of students, workers, and families across Massachusetts. Working in partnership with schools, healthcare providers, and community organizations, Tech Goes Home provides curated support - including access to digital devices, network connectivity, and robust training in how to utilize digital resources - to help individuals and families pursue economic mobility, support academic achievement, access critical resources, and engage with their community and loved ones. You can learn more about Tech Goes Home's work and ways to become involved, at techgoeshome.org.

About NETSCOUT:

NETSCOUT SYSTEMS, INC. (NASDAQ: NTCT) protects the connected world from cyberattacks and performance and availability disruptions through its unique visibility platform and solutions powered by its pioneering deep packet inspection at scale technology. NETSCOUT serves the world's largest enterprises, service providers, and public sector organizations. Learn more at www.netscout.com or follow @NETSCOUT on LinkedIn, X, or Facebook.